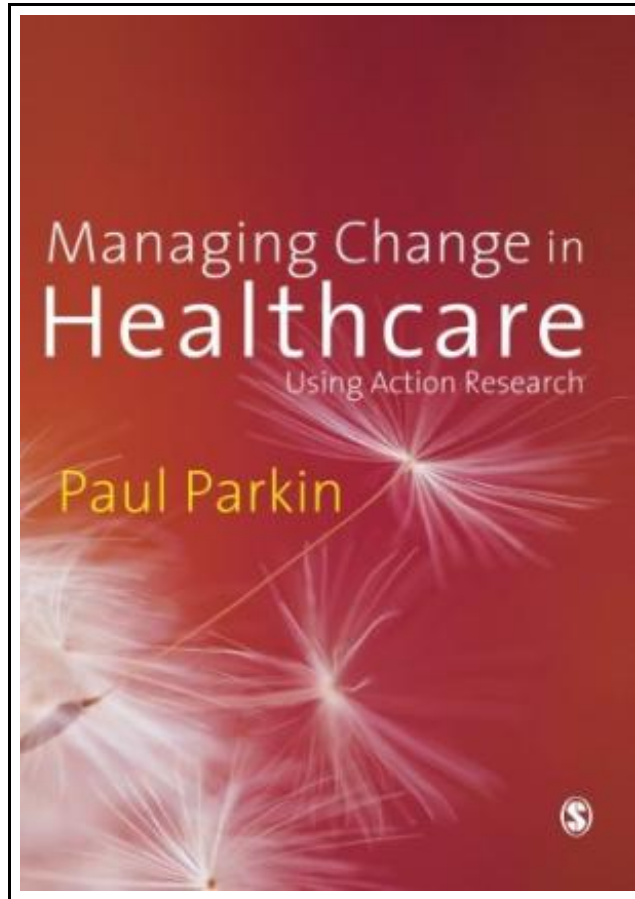


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Reviews

Basically no words to describe. It is filled with knowledge and wisdom I am just pleased to let you know that this is actually the greatest publication i have read within my individual lifestyle and may be he best publication for at any time.

(Prof. Ron Gaylord II)

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SAGE Publications Ltd. Paperback. Book Condition: new. BRAND NEW, Managing Change in Healthcare: Using Action Research, Paul Parkin, 'Each chapter flows well and holds the reader's interest. The book is suitable for learners and experienced practitioners' - Keith Hurst, Leeds University. The management of change in the context of new policy directives and agendas is a critical issue for healthcare practitioners. All professionals - not just managers - need to develop and implement new services designed to bring patients into the centre of healthcare delivery. This book looks at the leadership, management and interpersonal skills needed to manage such change effectively within multiprofessional healthcare settings. The book uniquely uses Action Research as a model for planning and implementing change at the patient-service interface. It makes use of evidence and case studies to demonstrate the stages of the change process. It includes advice and useful strategies for achieving change. It shows dynamic change can be achieved at the individual, team, departmental and organisational level. It covers a range of topics including organisational culture; leadership; conflict resolution; managerial roles; and, organisational analysis. "Managing Change in Healthcare" will be ideal for all nursing and allied health care trainees taking courses in management and leadership. It will also be invaluable for qualified professionals and managers who need a clear and engaging guide to the key issues and skills underpinning effective healthcare management.

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